



The Community Foundation  
of the Bega Valley Region  
[www.mumbulla.org.au](http://www.mumbulla.org.au)

Give  
where  
You  
Live

## GENERAL TERMS AND CONDITIONS

Policy number	MF001POL	Version	1.0
Drafted by	Michael Pryke	Approved by Board on	17 <sup>th</sup> November 2020
Responsible person	Michael Pryke	Scheduled review date	<<insert date>>

Thank you for choosing to make a donation to Mumbulla Foundation.

In donating to Mumbulla Foundation you are agreeing to:

### **Refund Policy**

Due to the nature of charity donations, refunds are given at the discretion of our management. Donations will only be refunded if genuinely made in error. Please make sure that the amount you enter is the amount you wish to give.

In the event of an incorrect amount being entered, or if the donation is made accidentally or there is an extremely unusual circumstance, please contact us in writing. We will review the request and respond within five working days.

If a donation is refunded, the associated tax receipt is no longer truthful so it should be shredded.

### **Privacy Policy**

Mumbulla Foundation respects the privacy of all individuals, companies and community organisations who donate money and/or goods in support of our work. Personal information gathered through donations is secured for receipting and communications purposes. We will collect, use and disclose personal information in accordance to our Privacy Policy.

### **Purpose of your donation**

Mumbulla Foundation will always aim to honor the agreed purpose of a donation, if any. However, we have ultimate unconditional discretion to redirect the donation.

### **Declining a donation**

Mumbulla Foundation has ultimate discretion to decline a donation.

Please direct all enquiries to [themumbullafoundation@gmail.com](mailto:themumbullafoundation@gmail.com)